



Are you disputing legal fees in addition to making a complaint? Yes No

- If "Yes", we cannot reduce or refund legal fees through the complaint process.
- To pursue a refund or reduction of fees, refer to Lawyer Fee Disputes on our website for your options. (www.lawsociety.mb.ca/for-the-public/other-resolutions/lawyer-fee-disputes OR call 204-926-2048)

YOUR INFORMATION

Prefix

Mr.

Ms.

Mx.

Dr.

Name

Address

Preferred phone number(s)

Preferred email

WHO ARE YOU COMPLAINING ABOUT?

Name of the lawyer

Firm/company

1. What is your relationship to the lawyer?

Client

Former client

Opposing party

Opposing lawyer

Other

2. Complaint about your current/former lawyer

(Skip to Question 3 if not your lawyer)

N/A

When did you hire the lawyer?

What was the lawyer hired to do?

Is your matter finished?

Yes

No

If the lawyer is no longer representing you,
when and how did this occur?

Your new lawyer's name, if you have one.

3. Complaint about someone else's lawyer

N/A

(Skip if you completed Question 2)

Who does the lawyer act for?

What is your involvement?

Is the matter finished?

Yes

No

Your lawyer's name, if you have one.

4. What area of law is involved?

Real Estate

Civil Litigation

Corporate/Commercial

Family

Immigration

Wills/Estates

Other - indicate below

Criminal

If there is a court proceeding, what is the
court file number?

Where and when is the next hearing?

5. Wills/estate matters N/A

What is the name of the deceased?

Are you a beneficiary? Yes No

Are you an executor or administrator? Yes No

If "No", who is/are the executor(s) or administrator(s)?

6. What are your main concerns?

For each checked box, you **must** provide details of what has taken place in your written complaint.

Delay/inactivity	Failure to communicate
Failure to follow instructions	Failure to respond
Missed court appearance	Rudeness and/or threats
Improper withdrawal of services	Refusal to provide bill
Failure to release file and/or funds	Funds not accounted for
Poor or bad legal advice/representation	Mistakes causing you to lose money
Broken promises/breach of undertaking	Conflict of interest
Other - Indicate below	Fees

7. Please provide full details of your concerns in the box on page 4.

8. If you have tried to discuss your concerns with the lawyer, please provide details.

9. What do you hope to achieve by submitting a complaint?

The following is a detailed explanation of my complaint.

Please only use single-sided pages. I have added more pages: Yes No

10. The documents listed below are attached in support of the complaint.

(Do not send originals. Provide relevant documents, only.)

- *Once we have completed our initial evaluation of your complaint, we will decide whether or not to conduct an investigation.*
- *As part of our evaluation and/or investigation, the Law Society may contact your current and/or former counsel and other third parties as we determine appropriate.*
- *Whether we conduct an investigation or not, copies of all complaint materials will be sent to the lawyer about whom you are complaining.*

Date

Signature

If you intend to file a complaint about more than one lawyer, please submit a separate Complaint Help Form for each lawyer you intend to complain about including only the concerns about that particular lawyer.

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How to submit your SIGNED form:

Mail:

The Law Society of Manitoba
Complaints Resolution Department
200 - 260 St. Mary Avenue
Winnipeg, MB R3C 0M6

Scan and send:
complaints@lawsociety.mb.ca

Fax:
204-956-0624
Attention: Complaints Resolution

Questions about this form? Contact:
Complaints Resolution Department
204-942-5571
complaints@lawsociety.mb.ca

Questions about disputing legal fees? Contact:
Debbie Rossol
Fee Arbitration Coordinator
204-926-2048
drossol@lawsociety.mb.ca