

The Law Society of Manitoba

200-260 St. Mary Ave. Winnipeg, Manitoba R3C oM6

We welcome your Feedback regarding our Accessibility Practices

The Law Society of Manitoba welcomes feedback from all individuals on our efforts to improve accessibility for our service users. Your feedback allows us to identify and remove barriers to accessibility.

You are invited to provide feedback in any of the following ways:

- In person at reception or to one of our staff members
- By phone
- By email
- By mail

All feedback should be directed to:

Alissa Schacter Equity Officer and Policy Counsel 1 (204) 926-2029 aschacter@lawsociety.mb.ca

Process:

- 1. When you provide feedback, we will follow up with you as soon as reasonably possible to confirm that your feedback was received and will be reviewed.
- 2. We will then conduct a review based on the feedback, determine what can be done to remove identified barriers and develop an appropriate plan in response.
- 3. We will inform you as to what action(s) we intend to take in response to your feedback as well as the anticipated timelines for the action(s).

We will communicate all of our responses to your feedback in a manner that is responsive to your communication needs.